

Paris Community Hospital
721 East Court Street
Paris, IL 61944
(217) 465-4141

Paris Family Medical Center
727 East Court Street
Paris, IL 61944
(217) 465-8411

Chrisman Family Medical Center
112 West Madison Avenue
Chrisman, IL 61924
(217) 269-2394

Oakland Family Medical Center
5 South Walnut Street
Oakland, IL 61943
(217) 346-2353

Senior Care
15323 US Highway 150
Paris, IL 61944
(217) 466-4170

EZ Care
2200 South Main Street
Paris, IL 61944
(217) 463-4340

ParisCommunityHospital.com



Paris Community Hospital
Family Medical Center

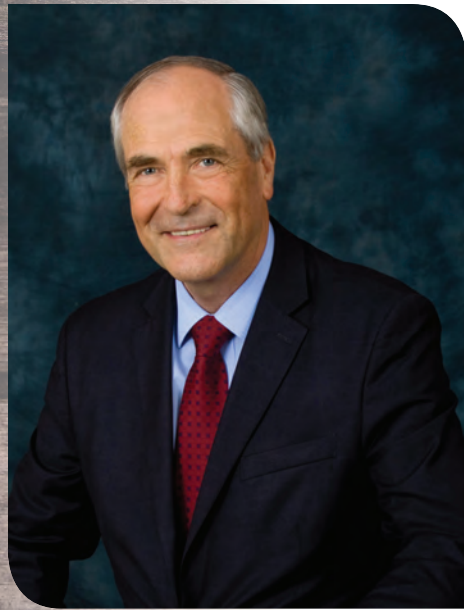


ANNUAL REPORT

2016



Paris Community Hospital
Family Medical Center



We experienced many successes in 2016, including several firsts for our organization. These included expanding services outside our walls, providing additional services within departments, enhancing our technology, and the continued recruitment of new providers. All this occurred with our mission in mind: To provide excellent patient care and promote wellness throughout our communities. I encourage you to thumb through this report to share in our successes achieved in 2016.

- **Oliver M. Smith, President & CEO**

OUR MISSION

To provide excellent patient care and promote wellness throughout our communities.

OUR VISION

To meet the ever-changing healthcare needs of our communities.

OUR VALUES (PRIDE)

- P — Proactive
- R — Respect
- I — Integrity
- D — Dedication
- E — Excellence



Our Governing Team
(Left-to-Right)

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- Tom Hebermehl**
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- Keith Perry**
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- Oliver M. Smith, RPh**
President & CEO
- Susan Livvix, RN, MSN**
Chief Nursing Officer
- Martin D. Adams, CPA**
Chief Financial Officer
- Kim Macke**
Foundation Development Director

COMING IN 2017

- Construction of a permanent off-site building for EZ Care
- Build-out of Outpatient Surgery Department
- Construction of a “Garden of Hope” on hospital grounds
- Implementation of a new Electronic Health Record (athenahealth) in the hospital
- Expansion of visiting specialty services to include rheumatology and optometry
- Addition of a new pathologist/laboratory medical director to replace Asuncion U. DeWitt, who retired in 2016
- Continued consideration of a new building to house Senior Care and services of HRC (Human Resources Center of Clark and Edgar Counties)
- Recruitment of orthopedic providers
- Construction of a dialysis facility



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Billy Wilson
Anonymous
Anonymous

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Sustaining Members (SM) are donors who have contributed \$250 or more in the current year, but less than \$5,000 cumulatively. A sustaining membership shall continue for a period of 48 months from the date of said contribution and may be renewed for additional 48-month periods by making additional contributions of \$250 or more. Upon making total contributions of \$5,000 or more within a single 48-month period, a Sustaining Member shall immediately be reclassified as a Life Member. All donors that contribute more than \$500 cumulatively are recognized by donation levels on the Wall of Honor located inside the rotunda in the main entrance of the hospital.

You make a difference. Thank you for your support! All names have been compiled to the best of our knowledge. Please notify us of any corrections and accept our apology in the event of an error.

PCH/FMC FIRSTS

Nursing home coverage

PCH/FMC allocated additional staff to provide healthcare coverage at area nursing homes. This coverage provides timely access to healthcare providers and education for both patients and nursing home staff. It also prevents unnecessary emergency room visits and hospital readmissions. Ann Bogue and Susan Arp, family nurse practitioners, joined Manish Gorasiya, MD, to provide a continuity of care to residents of Paris Healthcare Center, Twin Lakes Rehab and Health Care, Pleasant Meadows (Chrisman), and Newman Rehabilitation and Healthcare.



EZ Care changes

Weekday hours took effect in January for the EZ Care walk-in clinic, which originally began as a weekend clinic in 2011. The weekday hours served as an overflow clinic for patients unable to be seen immediately in the Family Medical Centers.

Several months later, on November 1, newly extended hours were announced for EZ Care: Monday through Friday from 9 am to 7 pm, and weekends from 10 am to 6 pm. That same month, Steve Martin, certified physician assistant, was named EZ manager while also serving as a member of the clinic's patient care team.



With EZ Care's popularity growing and the need for additional space at the hospital's main medical campus, plans were announced to move EZ Care to a new off-site location in early 2017. See page 11 for information on EZ Care volumes in 2016.



Bariatric surgery

Bariatric surgery was added to the list of surgical services available at PCH/FMC. Jihui Li, MD, general surgeon, performed four bariatric surgeries in late 2016 using the laparoscopic gastric sleeve method.

Potential patients for this procedure are thoroughly screened to ensure they are appropriate candidates for our facility. The initial surgery consultation establishes weight loss goals, while addressing any questions or concerns. A thorough screening follows. Ongoing assessment includes dietary consultation, emotional and physical readiness, and a comprehensive review of the patient's medical history. Dr. Li completed general surgery residency training at the Cleveland Clinic in Weston, Fla. While in Florida, he also received advanced training in bariatric surgery.

In-house dermatology

Angela Hamilton, family nurse practitioner, began providing dermatology services in the Paris Family Medical Center, in addition to her work in the orthopedics department. In April, she began offering this service one-and-a-half days per week. Hamilton had practiced dermatology in Terre Haute, Ind., for more than 10 years prior to working at PCH/FMC.



Technology Upgrades

New EHR

Through a developmental partnership with athenahealth, PCH/FMC launched a new electronic health record (EHR) system in its Family Medical Centers on January 12. The initiative was a requirement of the Affordable Care Act (Obamacare), which states that all healthcare facilities must have an EHR in place.



The new system allows for processes to become paperless, streamlining from one department to the next. For the first time, patients were able to access their health information through an online Patient Portal. Work also began to implement athenahealth on the hospital side.

Employee-based systems

ADP replaced HealthCare Management Systems (HMS) for the storage and retrieval of employee information. The ADP internet-based system was implemented facility-wide, providing employees with more comprehensive information about payroll, time entries, tax documents, and benefits. Additionally, Swank HealthCare's Learning Management System replaced CareLearning as the organization's online employee training and continuing education system.

2016 Year-End Life Members

To become a Life Member (LM), a \$5,000 donation is required and may be completed over a period of 48 months. While completing the \$5,000 pledge, the donor is referred to as a Sustaining Member (SM). A Foundation Life Member is entitled to one vote on each matter submitted to the members of a regular or special meeting of the foundation. Life Members are recognized at the annual meeting. All donors that contribute more than \$500 cumulatively are recognized by donation levels on the Wall of Honor located inside the rotunda in the main entrance of the hospital.

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The Little Theatre on the Square
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 Elizabeth Steber
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 Janice Craig
In Honor of Callie Keys, RN
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In Honor of Kelli Keys, RN
 Shelbi Keys
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ENDOCRINOLOGY

PCH/FMC began offering endocrinology services in the Paris Family Medical Center with the addition of Edward Rico, MD, December 1. Dr. Rico is well known in the Wabash Valley, having practiced in Newburgh, Ind., and Terre Haute. As an endocrinologist, Dr. Rico studies the glands and hormones of the body and their related disorders. He manages the care of patients with diabetes, thyroid issues, and other hormonal disorders for patients age five and older.

Dr. Rico is a key provider in the PCH/FMC diabetes program, which is nationally recognized by the American Diabetes Association. In addition to Dr. Rico, the program consists of a physician who is nationally recognized for his diabetes care, a clinical registered dietitian, podiatrist, certified wound care specialist, two certified diabetes educators, and an optometrist.



Scope of Practice

Diabetes
 Thyroid Disorders
 Hypogonadism (hormone deficiency)
 Osteoporosis (weakening of bones)
 Calcium Disorders
 Hypothalamic-Pituitary Issues

Our Diabetes Team

- Board Certified Endocrinologist
- Certified Diabetes Educator (Registered Nurse)
- National Committee for Quality Assurance (NCQA) Recognized Provider
- Certified Diabetes Educator (Nurse Practitioner)
- Clinical Registered Dietitian
- Wound Care Certified & Diabetic Wound Care Certified (Registered Nurse)
- Podiatrist & Board Certified Wound Specialist
- Optometrist

COMMUNITY



Oakland Family Medical Center

On October 3, PCH/FMC opened a new primary care clinic in Oakland, located southwest of the city's square near The Oaks Manor senior living facility. New providers include Dr. Arun Bajaj, who operated his own clinic in Oakland for many years, and Casey Anderson, family nurse practitioner, of Newman. Dr. Bajaj served as the only physician in Oakland for 25 years before moving his practice to Charleston in 2006. Anderson earned her degree as a family nurse practitioner from the University of Cincinnati, with undergraduate degrees from Lakeview College of Nursing and Eastern Illinois University.

Community Health Needs Assessment

PCH/FMC performed a Community Health Needs Assessment (CHNA), which is done every three years, utilizing community-based focus groups to determine the best and most-improved strategies to address local health issues. Significant health needs identified included mental health, diabetes, wellness, and homeless youth. The CHNA included an implementation strategy to address the issues identified.

Welcome Barry Petersen

The community welcomed Barry Petersen, CBS News correspondent and author, as the featured presenter at the "Caring Together ... Caregiver Support" event, sponsored by Paris Community Hospital and the PCH Caregiver Support Group. Hundreds attended the free event on April 21 at the Paris Center of Fine Arts to hear Petersen's story of caring for his late wife, who was diagnosed with Alzheimer's disease at age 55.



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Mr. & Mrs. T. Alan Russell LM
Craig & Hellie Smith-Asher & Smith LM
Ollie & Ruth Anne Smith LM
Mrs. Eugene E. Sunkel SM
Dr. Reid & Carolyn Sutton LM
Templeton Funeral Homes, PC SM
UAP Cardiology SM
UltraGroup, LLC SM
Union Hospital, Inc. SM
Leonard E. Waller LM

FRIEND

Martin D. & Jenelle Adams SM
Susan & Jeff Arp LM
Cornelius E. & Ruth W. Ashley LM
Donald & the late Shirley Camp LM
Covenant Transitions SM
Steve & Faye Eitel LM
Mr. & Mrs. Dale E. English LM
First Bank & Trust Employees SM
Mary Frances Fruin LM
Mr. & Mrs. William I. Graham, Jr. LM
Hall, Render, Killian, Heath & Lyman, PC SM
Dick & Nancy James LM
Life's Journey Senior Living SM
Dustin & Sally Melton SM
Dr. & Mrs. Arturo Menchaca SM
North American Lighting, a Koito Group Company LM
Dr. & Mrs. Rahat H. Sheikh LM
State Farm Insurance-Terry & Melodie Elston LM
Stewart & Carroll Funeral Home LM
Mr. & Mrs. Brad Tucker SM
Twin Lakes Rehab & Health Care SM
Watts Copy Systems, Inc. SM
Dawn Welch LM
Rev. Chris & Crystal White SM
Billy Wilson SM

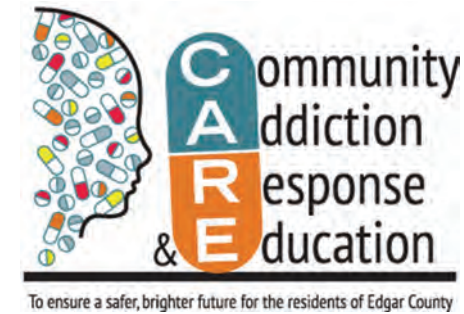
MEMBER

Linda Abrams
Dr. Bert & Marj Akerman LM
Angie Allen
Larry & Leila Anders
Donna Andrews
Amy Arnett
ARTEKNA, Office of Architecture SM
Bruce & Jeanie Baber
Patricia A. Baker
Bamberger, Foreman, Oswald & Hahn, LLP
Ronald & Margaret Barath
Gene & Jenny Barkley
Cynthia S. Belt
Steve & Debbie Benefiel LM
David & Patricia Berry
Angela Bess
Paul & Vicki Bishop
Jane & Steve Blair
Jerry & Renee Blumthal
Ann Bogue
Ryan Bonomo
Pat Brazelton
Natalie Brossman
Mr. & Mrs. Daryl Bridwell LM
Terry D. Brinkley LM
Kara Brinkley
Anonymous SM
Jim Burdick
Community Addiction Response & Education (CARE)
Kim Calvert
Sue Anne Casey
Eunice & Thomas Chaney, Sr. SM
Mickie Cline
Wendi Cline
Michael Cox
Rick E. & J. Renee Craig SM
Mary S. Craun SM

Mrs. Eileen Crudginton
Jessi Cummins
Dale & Cheryl Curl
Desserts by Dawson
David & Barbara Dick LM
Stephanie Doran
Greer Driver
Kelly Eastham
Jenni Edwards
Lorie Edwards
Robin & Chris Eldredge
Larry & Sue Elliott
Francis & Cheryl Elsberry
Feutz Contractors, Inc. LM
Kris Fillinger
James & Mary Jo Fiser
Lori Fonner
Francis Associates LM
Josh & Erin Frank
Jack & Jane Franklin
Dr. Marilyn Frey LM
Mr. & Mrs. David M. Frisse LM
John R. & Marsha Fulton SM
David Galbreath
Garmong Construction Services
Steve & Cheryl Garst LM
Cindy Gates
Peg Giesler
Gina's Scrubs
Kevin & Katie Good SM
Lisa Eskew Gosnell
Dr. Jason & Beth Graham
Mr. & Mrs. August H. Griffin LM
David Gross
Kay Haddix
David & Catherine Hall
John Halterman
Angie & Jim Hamilton
Kenneth & Mary Helen Hamilton LM
L. Edward Harbour
Cheryl Harp
Mr. & Mrs. Thomas Hebermehl LM
Anonymous
Sheryle Hendry
Timothy & Sara Henn
Eddie Henson LM
Herrington Transportation, Inc.
Scott Hogan
John & Alicia Hollis
Mr. & Mrs. James Ingle
Danielle & Monte Ireland
Cindy Irish
Edward H. Jenison LM
Amanda Johnson
Larry & Donna Johnson
Stephanie Jones
Jordan Essentials-Vanessa Janis
Bob Kile
Charles & Rose Marie Ketner LM
Shelbi Keys
Kevin & Joanna Knoepfel SM
Elizabeth Koppler
Phillip & Judy Landes
Lanes Branch Farms, LLC SM
Anonymous SM

AED awards

PCH/FMC hosted a special ceremony May 3 that featured US Congressman John Shimkus (IL-15th District), who presented 17 automated external defibrillators (AEDs) to eight Edgar County organizations. The AEDs were funded through a federal grant in partnership with Union Hospital's Richard G. Lugar Center for Rural Health and PCH/FMC.



Bee Well/CARE

PCH/FMC staff members continue to be engaged members of two community coalitions: Bee Well of Edgar County and CARE (Community Action Response & Education). Through membership in these coalitions, PCH/FMC is helping address health issues outside the walls of the organization, with multiple initiatives such as community education, opportunities for activity, and distribution of NARCAN, a reversal agent for opioid overdose, to all first responders and schools. In 2016, community responders used 12 doses of NARCAN on individuals who may not have otherwise survived transport to the emergency room.



REHAB SERVICES

New leadership established in the Rehabilitation Services Department in late 2015 positively affected 2016, resulting in new providers, increased services, and extended hours.

New therapists

The department operated with six physical therapists in 2016, five of whom are doctors of physical therapy (DPT). Additionally, five physical therapy assistants (PTA) are on staff. New to the department in 2016:



Danielle Colvin, PT, DPT, OCS – a Paris native – joined the rehab team in January. In addition to being a doctor of physical therapy, she holds a specialty certification as a board certified orthopedic specialist (OCS).



Hetal Vora, PT, DPT, joined the rehab team in February. Vora has worked as a physical therapist in both India and New York. She is the wife of Dr. Kumar Sodvadiya, family physician in the Paris Family Medical Center.

Chrisman athletic trainer

The rehab department expanded its athletic trainer program that it has offered to Paris High School for many years. After providing a second trainer for Tri-County sports in 2015, the department added a third trainer to cover Chrisman athletics in 2016.

Free screenings/assessments

Rehab department staff began offering free baseline concussion screenings, as well as free injury assessments for local athletes in grades six through 12. Department staff also worked with local schools to develop concussion protocols required by the state of Illinois.

Expanded Hours
The department expanded its hours as a convenience for its patients. New hours are 6:30 am to 6 pm with appointments offered over the lunch hour.

Finance

Community benefits are programs and services designed to improve health in communities and increase access to healthcare. PCH/FMC performs community benefit activities in a number of ways, including offering free health-related events and programs for Edgar County students and the community as a whole.

| | |
|------|-----------|
| 2016 | \$211,986 |
| 2015 | \$169,609 |

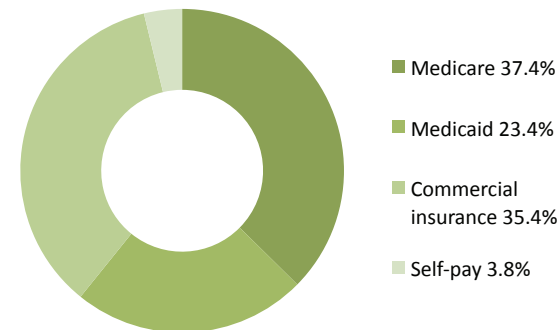
Financial assistance provided for PCH/FMC patients unable to afford their medical care:

| | |
|------|-----------|
| 2016 | \$636,297 |
| 2015 | \$661,868 |

Bad debt is patient balances for which there has been no resolution, becoming an expense of the organization.

| | |
|------|-------------|
| 2016 | \$4,753,625 |
| 2015 | \$4,030,156 |

Overall Payor Mix in 2016



Patient Service Volumes

| | 2016 | 2015 | % change |
|--|---------|--------|----------|
| ED Visits | 9,343 | 9,088 | 2.8% |
| FMC Visits | 44,005 | 46,037 | -4.4% |
| FMC Visits (avg. per day) | 170.6 | 179.01 | -4.8% |
| EZ Care Visits | 5,277 | 2,628 | 100.8% |
| EZ Care Visits (av. per day) | 17.6 | 25.5 | -31.0% |
| Infusion Clinic Visits | 2,025 | 2,723 | -25.6% |
| Inpatient Pharmacy (doses of medication) | 66,650 | 73,902 | -9.8% |
| Laboratory Tests | 104,059 | 99,873 | 4.2% |
| Outpatient Registrations | 31,714 | 31,055 | 2.1% |
| Pain Management Clinic | 427 | 665 | 35.8% |
| - Epidural Steroid Injections | 164 | 166 | -1.2% |
| Radiology Studies (total) | 20,119 | 21,497 | -6.4% |
| - CT scans | 3,305 | 3,355 | -1.5% |
| - MRI scans | 1,008 | 1,022 | -1.4% |
| Rehab Treatments (physical, occupational & speech) | 39,091 | 33,085 | 18.2% |
| Cardiac Rehab Visits | 1,062 | 881 | 20.5% |
| Respiratory Therapy Treatments | 15,705 | 14,771 | 6.3% |
| EKGs | 2,648 | 2,657 | -0.3% |
| Senior Care Therapies | 2,568 | 2,059 | 24.7% |
| Surgical Procedures (total) | 1,567 | 1,663 | -5.8% |
| - Inpatient | 234 | 223 | 4.9% |
| - Outpatient | 1,333 | 1,440 | -7.4% |
| Wound Clinic Visits | 1,120 | 844 | 32.7% |

Quality



HCAHPS Overall Star Rating for PCH/FMC: 5 stars

HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) is a federally-initiated survey process that asks patients about a recent hospital stay. The 10-question survey highlights certain parts of the patient experience during that stay. Results can be evaluated comparatively to other area hospitals, state averages, or national averages. Data for all hospitals can be found on the Department of Health and Human Services website: HospitalCompare.hhs.gov.

Chart 1: PCH Inpatient HCAHPS Report*
(reporting period: Qtr 3, 2015 - Qtr 2, 2016)

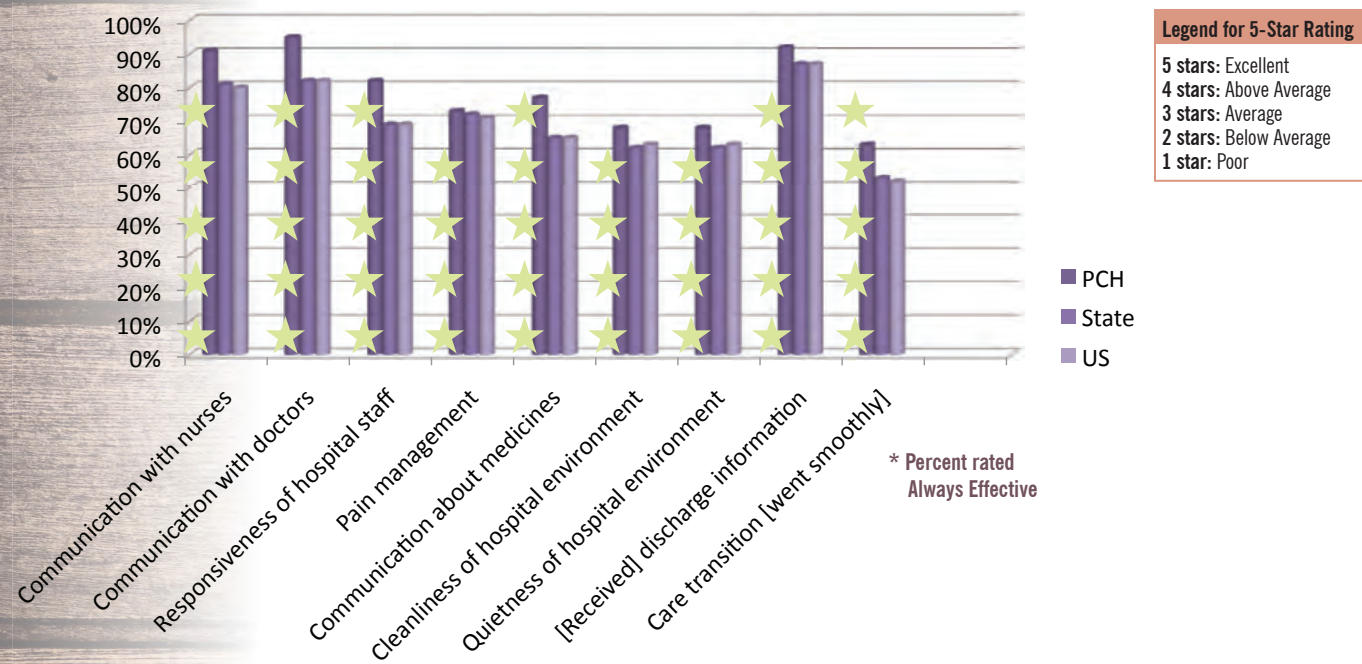


Chart 2: Overall Hospital Rating

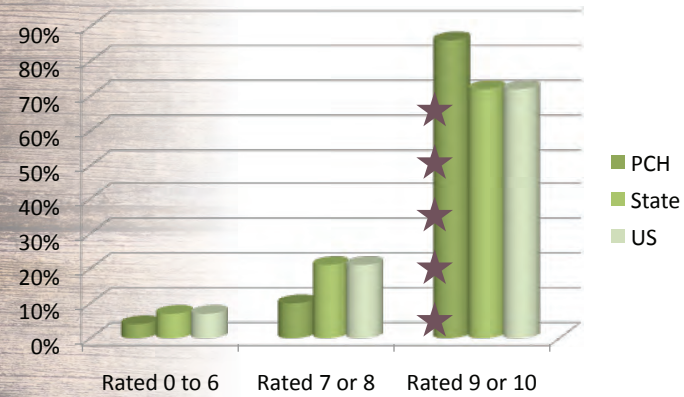
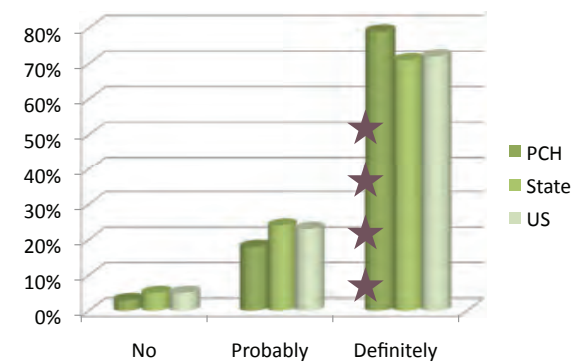


Chart 3: Willingness to Recommend Hospital



Overall Hospital Quality Star Rating for PCH/FMC: 4 stars

The Overall Hospital Quality Star Rating summarizes up to 57 quality measures reflecting common conditions that hospitals treat on a one-to-five scale.

Measures are categorized into seven areas of quality: mortality, safety of care, readmission, patient experience, effectiveness of care, timeliness of care, and efficient use of medical imaging. Less than two percent of all hospitals in the US receive a five-star rating, with the bulk of hospitals receiving three stars (39.02%).



Senior exercise program

A free weekly exercise class for seniors was created at the Chester P. Sutton Senior Center. Led by a physical therapy assistant, the “Stay Strong, Live Long” class helps participants maintain and/or increase their overall flexibility, strength and balance, making everyday tasks easier. Exercises help improve activities of daily living, such as getting out of a chair, reaching above the head, and walking. A similar program also was started at the Brookstone Estates assisted living facility in Paris.

New laser treatments

PCH/FMC used funds from its 2016 fundraising event – Eveland Basket “Ball” ... A Hospital Hoopla – to purchase a new cutting-edge, therapeutic laser housed in the rehab department. As the first of its kind in the Wabash Valley, MLS (Multi-Wave Locked System) laser therapy helps manage pain and promote healing of injuries and other debilitating conditions. Laser treatments are provided by licensed staff in the rehab department.



Providers
(alpha order)

EMPLOYED MEDICAL STAFF

NEW RETIRED



M. Bert Akerman, MD
General Practice
Paris FMC



Casey Anderson, FNP-C
Family Practice
Oakland FMC



Susan Arp, FNP-C
Family Practice
Nursing Home Care



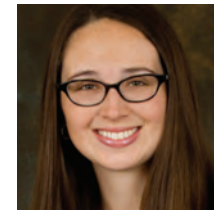
Arun Bajaj, MD
Family Practice
Oakland FMC



Paresh Bharodiya, MD
Hospitalist
Hospital



Ann Bogue, FNP-C
Family Practice
Nursing Home Care



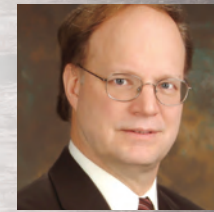
Lauren Fore, MD
Family Practice
Paris FMC



Asuncion U. DeWitt, MD
Pathology
Hospital



Manish Gorasiya, MD
Family Practice
Nursing Home Care
Paris FMC



David Grazaitis, CRNA
Anesthesia & Pain
Management
Hospital



Debbie Griffin, FNP-C, CDE
Family Practice
Paris FMC



Mert Guinto, MD
Family Practice
EZ Care



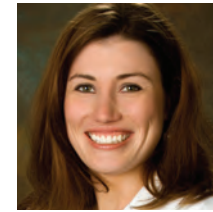
Angela Hamilton, FNP-C
Orthopedics &
Dermatology
Paris FMC



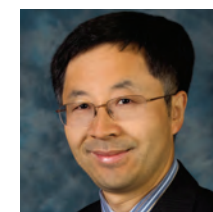
Philip Holloway, DPM
Podiatry
Paris FMC



Bruce Houle, DO
Radiologist
Hospital



Danielle Ireland, FNP-C
Family Practice
Chrisman FMC



Jihui Li, MD
General Surgery
Paris FMC



Steven Martin, PA-C
Family Practice
EZ Care



Maribeth McCormack, CRNA
Anesthesia & Pain
Management
Hospital



Arturo Menchaca, MD
Urogynecology
Paris FMC



John Nadeau, DO
General Surgery
Paris FMC



Leland Phipps, MD
Family Practice
Paris FMC



Edward Rico, MD
Endocrinology
Paris FMC



Adam Schneider, CRNA
Anesthesia & Pain
Management
Hospital



Rahat Sheikh, MD
Family Practice
Paris FMC



Kumar Sodvadiya, MD
Family Practice
Paris FMC



Sara Spesard, FNP-C
Family Practice
Occupational Health



Reid Sutton, MD
Hospitalist
Hospital



Tiffany Turner, FNP-C
Family Practice
Occupational Health



Samantha Volstorf, FNP-C
Family Practice
EZ Care



Lee Webber, CRNA
Anesthesia & Pain
Management
Hospital



Crystal White, FNP-C
Family Practice
Paris FMC

VISITING PROVIDERS

- Michael Benson, DO**
OB/GYN
- Anand Bhuptani, MD**
Pulmonology/Sleep Medicine
- Donald Davison, MD**
Pediatric Pulmonology
- Marcus Deranian, MD**
Ophthalmology
- Morteza Farasat, MD**
Cardiology
- Terry Havens, NP**
Urology
- Teri Hintz, APN**
Cardiology
- Sang Huh, MD**
Oncology
- Syed Hussain, MD**
Vascular Surgery
- Raj Jeevan, MD**
Nephrology
- Rakesh Kumar, MD, MS**
Nephrology
- David Main, MD**
Pulmonology
- Sherri Morrison, PA-C**
Vascular Surgery

- Krishna Namburi, MD**
Cardiology
- Tony K. Nasser, MD**
Cardiology
- Charly Nguyen, MD**
ENT
- Priyank Patel, MD**
Oncology
- Steven Schwartz, MD**
Urology
- Curtis Seitz, MD**
ENT
- Ramesh Shatagopam, MD**
Cardiology
- Wahid Tazudeen, MD**
Neurology
- Jon Weisbaum, DO**
Gynecology
- Glen Yang, MD**
Urology
- ER PHYSICIANS**
- George Geranios, MD**
- Zachary Iles, MD**
- Olusegun Ishmael, MD, MBA**
- Robert Marshall, MD**
- Ernest Mensah, MD, MBA, MPH**
- Dinesh Shah, MD**