

MESSAGE FROM THE **President**



Oliver Smith PRESIDENT & CEO

The coronavirus pandemic continued to test us in 2021. It challenged who we are, how we responded, and how our actions would define us going forward. Looking back at the past year, I'm pleased to say that we have never lost sight of our mission and purpose during these uncertain times.

Through it all, our strength remained rooted in our rich history. Our story began when Drs. Charles McClelland and Gordon Sprague, our original owners, decided the community should own the hospital. Their donation of Paris Community Hospital formed the Hospital & Medical Foundation of Paris, Inc. (HMFP), which was founded December 30, 1958.

More than 60 years later, Horizon Health remains a community-owned, not-for-profit hospital. We do not have shareholders. We are not part of a health system. To maintain this independence, we cannot be stagnant. We must focus on growth, seek out new opportunities, and embrace change. We will continue to live by our mission and respond to community needs, while evaluating growth opportunities that are consistent with our goals.

In this annual report, you will learn about our tremendous growth over the past year, including initiatives that went beyond our main campus in Paris. The addition of new facilities and providers has always been about better serving our patients.

In these pages, you will learn how we persevered through COVID, reinvested in local healthcare, and listened to our community's needs. We continued to invest in a talented workforce, honoring our staff regularly for a job well done.

Despite the challenges of 2021, I'm proud to say that we were able to maintain a strong commitment to our patients while moving forward with responsible growth.

Sincerely,

alim m. Smith

Administration

Oliver M. Smith, RPh | President & Chief Executive Officer

Rachel Kelley, MS-HC, BSN, CHCM* | Vice President of Nursing & Chief Nursing Officer

Martin D. Adams, CPA | Vice President of Finance & Chief Financial Officer

Anita Toussi, MD | Chief Medical Officer

*Rachel Kelley rejoined Horizon Health February 18 as the new VP of Nursing & CNO. She previously worked for the organization from 2012-2016.

New Providers

Behavioral/Mental Health William Elliott, PhD, CCHP

Cardiology

Melissa Thomas, APRN, NP

Senior Care

Lisa Brinkerhoff, LCSW Jill Garland, MSW Heather Melton, LCSW Terra Ogle, LCSW, LPHA

Sycamore Pain & Wellness

Chantelle Allen, APRN, FNP
Ashley Delaunois, APRN, PMHNP
Daxton Duncan, APRN, FNP
Thomas Pendergast, MD
Kacy Jo Rogers, APRN, FNP, CNPM
Robin Smiddy, APRN, FNP

Other Providers

Jeff Bollenbacher, DO—Orthopedics
Leslie Brown, APRN, FNP, DWC
—Occupational Health
Tara Crews, APRN, CRNA—Anesthesia
Kelsey Fuqua, APRN, FNP—Float/Hospital
James Griggs, MD—Anesthesia
Greta Obereiner, APRN, FNP—EZ Care
Laney Robinson, MD—Family Medicine
Nic Thomas, APRN, FNP
—NAL Health Clinic/In-Home Visits

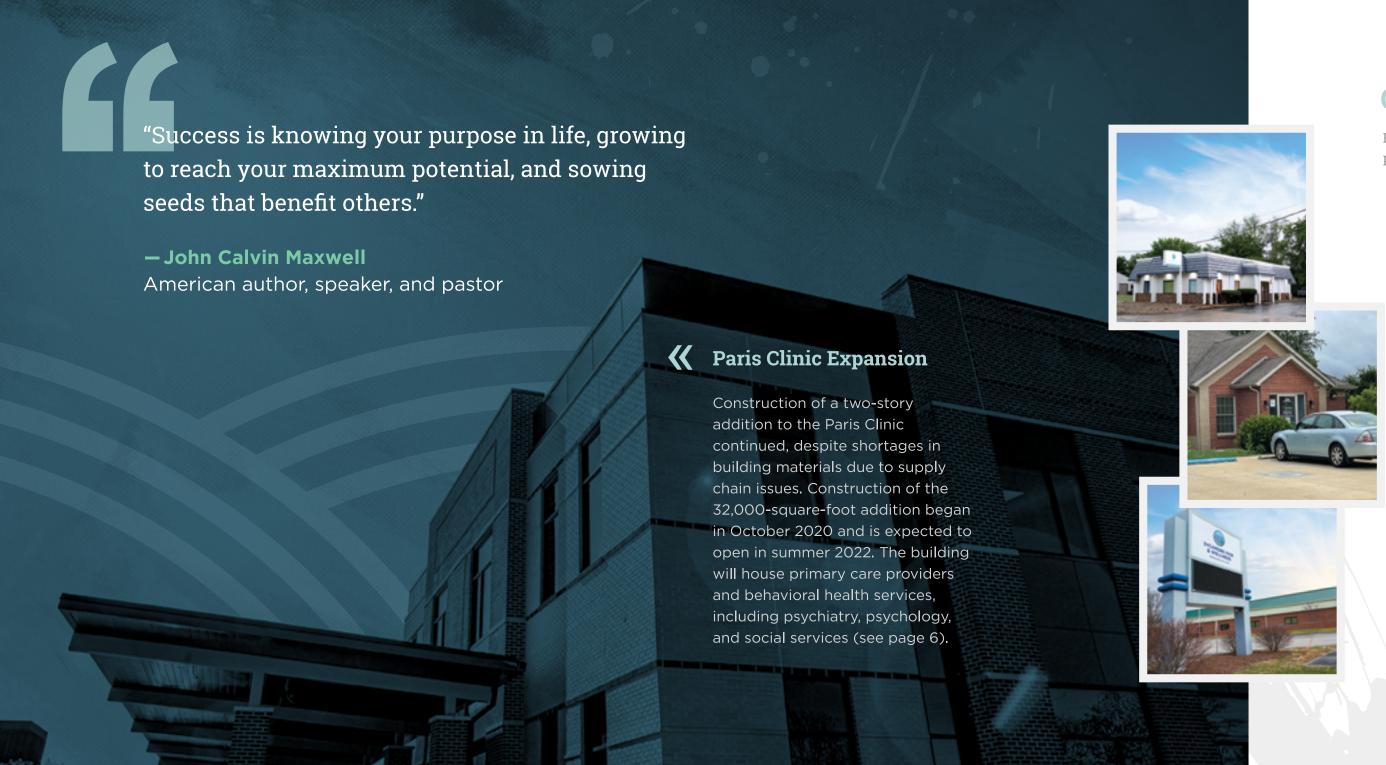
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IOT PICTURED



Growing with Purpose

Horizon Health's vision to meet the ever-changing healthcare needs of its communities was prevalent in 2021 with the addition of new services, facilities, and medical providers.

» Marshall Specialty Clinic

Given the positive response to the Marshall EZ Care clinic in 2019, Horizon Health introduced the Marshall Specialty Clinic at 1006 South 6th Street. The building formerly housed the Human Resources Center of Edgar and Clark Counties and was once a KFC restaurant. The specialty clinic provides pain management services provided by Horizon Health Pain Management Clinic staff. Additional specialty services are anticipated in the future.

» Terre Haute Specialty Clinic

At a September open house event, Horizon Health unveiled the Terre Haute Specialty Clinic at 3736 South 4th Street in Terre Haute (behind Best Buy). The clinic provides orthopedics and sports medicine services with Dr. Jeff Bollenbacher, longtime orthopedic surgeon in the Wabash Valley, seeing patients. He also sees patients in the Paris Clinic one day a week.

» Sycamore Pain & Wellness

Horizon Health announced its partnership with a well-known Wabash Valley pain management group led by Dr. Thomas Pendergast. In addition to pain management, the group provides behavioral health, weight management, and bone health and wellness services.

Known as Sycamore Pain & Wellness, a service of Horizon Health, the team began seeing patients in mid-December at its new Terre Haute location. The building at 1378 South State Road 46 is the former site of Harrison College.





Required appointments at the Paris and Marshall EZ Care clinics, effective September 1.



Made monoclonal antibody treatments available to high-risk, COVID-positive patients.



Secured additional staffing for the Infusion Clinic and Medical/Surgical Department due to an increase in patient volumes.



Complied with government mandates requiring weekly COVID testing for all unvaccinated staff.



Continued to provide PCR and rapid testing despite supply chain issues.



Held higher acuity patients longer due to nursing shortages at other medical facilities.



Accommodated more patients in the Mobile Integrated Healthcare program (see page 7).

Remembrance Event

With support from local businesses and community organizations, Horizon Health paid tribute to the lives lost during the pandemic at an outdoor remembrance event September 26 at Twin Lakes Park, Paris. The event included a slide show, inspirational readings, and the laying of a wreath.







"Losing a loved one during a pandemic can mean grieving without the physical presence of others and without traditional funeral services. It's lovely that the community is choosing to remember and honor those lost."

Samantha Drake Brinkerhoff

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Listening To You

Horizon Health's approach to sustained and responsible growth is rooted in its Community Health Needs Assessment (CHNA). The assessment is done every three years to identify the community's primary health needs and to develop a plan to address them. Significant health needs identified in the CHNA include local access to mental health services, specialist providers, and dialysis services.



The Paris Clinic construction project doesn't just increase square footage, it also offers increased space for additional providers—specifically behavioral health. The current clinic space will be renovated to better accommodate the practices of specialty providers.



"Our 'whole person' approach to healthcare consists of both medical and behavioral health services, and is what our communities need and want."

-Ollie Smith

Horizon Health President & CEO



New Psychologist

Dr. William Elliott, licensed clinical psychologist, joined Abby Barrett, licensed clinical social worker, increasing local access to behavioral/mental health services. Dr. Elliott has 45 years of behavioral health experience. Horizon Health also welcomed new providers at Senior Care and Sycamore Pain & Wellness (see page 1).



Mobile Integrated Healthcare

As healthcare continued to evolve, so did Horizon Health's approach to increase access to care, improve patient health, and reduce medical costs. Its Mobile Integrated Healthcare (MIH) program grew exponentially in 2021. The service consists of paramedics and other medical personnel who perform in-home visits for people with chronic and complex medical conditions, including COVID-19.

2021 MIH VOLUMES

January/February	10 patien
August	30 patier
October	60 patier
December	174 patie



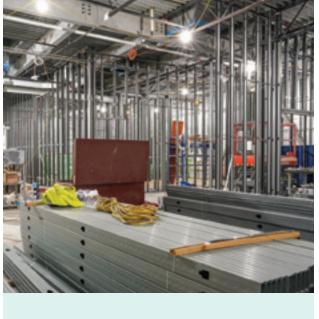
Patient Transport/Valet Parking

Horizon Health began offering a free patient transport service in the spring at its main campus in Paris. The service was later expanded to include valet parking. In a typical month, attendants provided nearly 1,000 patient transports and valet parking for about 50 vehicles. Both services are available Monday through Friday.

"These services are an added convenience for our patients, and a way to say thank you for supporting and entrusting us with your healthcare."

-Ollie Smith

Horizon Health President & CEO



Dialysis Service

Horizon Health received a highly anticipated Certificate of Need (CON) from the state of Illinois, allowing it to proceed with offering kidney dialysis through an alternate service provider.

The dialysis space was included in the original construction of the rehab building, which opened in 2018.

However, its completion was delayed by a third party vendor initially contracted to operate the service.

The 5,200-square-foot facility will include eight dialysis bays and is expected to open in fall 2022.



To help ease the stresses of COVID, Horizon Health recognized staff for their unrelenting hard work and dedication.

From National Hospital Week in May to a week-long employee appreciation event in October, staff was celebrated with awards, prizes, and activities. Hospital administration provided all-staff meals periodically to show its appreciation.

Employees who went above and beyond their described duties received awards, including **DAISY** and **High Five PRIDE** recognitions. Each honorary day was filled with opportunities for staff to relax, enjoy themselves, and reconnect with their coworkers.



DAISY AWARDS

Presented to nursing staff for extraordinary service.

10 individual recognitions
1 team recognition



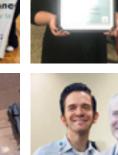
Presented to non-nursing staff for extraordinary service.

5 individual recognitions













Horizon Health continued to INVEST in local healthcare, offering more education opportunities and technology upgrades to enhance patient care.



Education House

As staffing levels and services grew, so did the need for more specialized clinical education. The result was additional education staff and a new location to house them. The Education Department was moved from the main hospital to a house across the street at 798 East Court Street. The new "Education House" serves as a clinical training site for Horizon Health staff and community classes. Horizon Health purchased the house in 2019 as part of its medical campus development efforts.



Lab Analyzer

Horizon Health became the second hospital in the nation to acquire the Roche COBAS Pro laboratory analyzer. It yields faster and more accurate results than the previous 10-year-old analyzer. This newest technology allows for future growth in lab testing and expands testing capabilities.



(watch video)



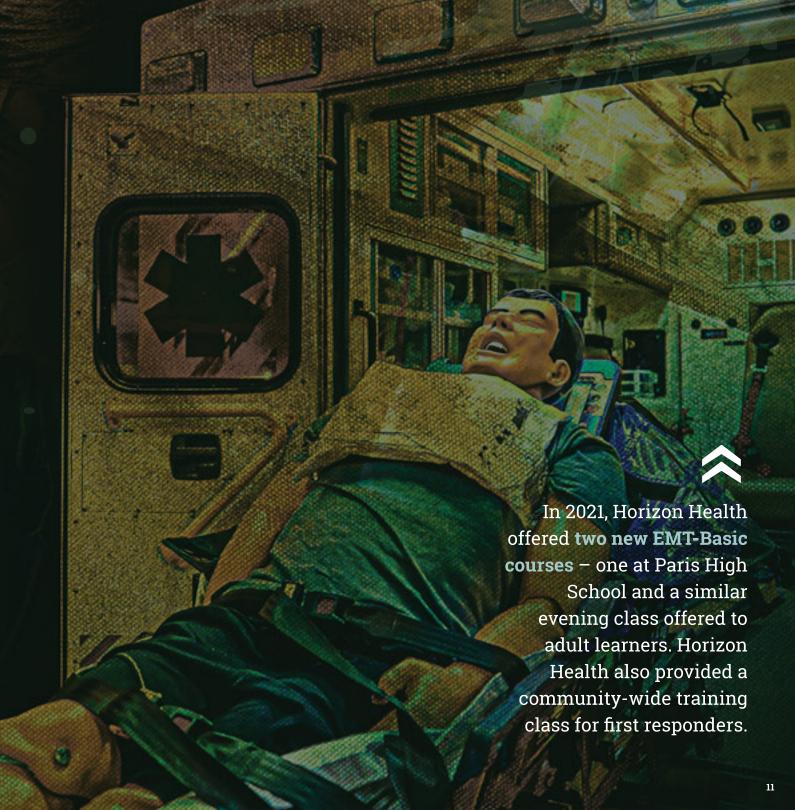
New CT Scanner

Horizon Health purchased a 128-slice computed tomography (CT) scanner, which has the largest scan opening in the industry. It accommodates bariatric patients, with a table weight capacity of 700 pounds. The Canon Aquilion Prime SP provides highly detailed images to detect problems involving the brain, heart, lungs, lower legs, and more.



Pyxis Medication Dispensers

The pharmacy department purchased five new automated medication cabinets. The Pyxis ES Medstation cabinets provide more secure medication storage, reduce the potential for medication errors, and provide better capacity to meet nursing needs.



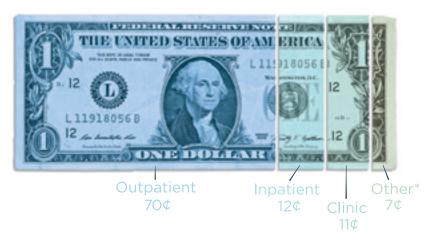
Finance

Patient Services Volumes	2021	2020	% Change
Fatient Services volumes	2021	2020	Change
ED Visits EMS Runs Paris Clinic Visits Chrisman Clinic Visits Oakland Clinic Visits Terre Haute Specialty Clinic Visits EZ Care Visits	9,058 2,975 59,822 4,082 2,525 865	7,673 2,659 48,752 3,038 2,311 0	18.1% 11.9% 22.7% 34.4% 9.3%
NAL Health Clinic Visits Infusion Clinic Visits Pharmacy (doses of medication)	24,467	17,672	38.5%
	5,151	4,751	8.4%
	3,541	3,212	10.2%
	172,423	93,478	84.5%
Laboratory Tests Outpatient Registrations Radiology Studies (total)	180,050	154,261	16.7%
	79,103	69,933	13.1%
	29,718	23,156	28.3%
CT scans MRI scans Rehab Treatments (physical, occupational & speech)	6,347	4,824	31.6%
	1,023	848	20.6%
	39,646	37,657	5.3%
Cardiac & Pulmonary Rehab Visits	1,565	1,439	8.8%
Respiratory Therapy Treatments	39,851	27,858	43.1%
EKGs	5,863	4,460	31.5%
Senior Care Therapies	2,011	1,866	7.8%
Total Procedures in Surgical Services (does not include Acute Pain/Surgical Blocks)	4,013	2,939	36.5%
Inpatients Outpatients	244	216	13.0%
	3,769	2,723	38.4%
Endoscopies Chronic Pain Invasive Interventions Acute Pain/Surgical Blocks Pain Clinic Office Visits (includes Marshall)	622	502	23.9%
	2,390	1,660	44.0%
	543	489	11.0%
	2,378	1,660	43.3%

*Opened September 1, 2021

Revenue & Expenditures

Where it comes from



Where it goes



Supplies \$.16
Contract Services \$.11
General & Administrative Expenses \$.07
Other Department Expenses \$.02

Repairs & Maintenance Leases & Rental Expenses

\$.01

Medication Program Saves Patients Money

Patients saved more than \$2.1 million on prescription drugs through Horizon Health's partnership with Nationwide Prescription Connection (NPC). The program is paid for by Horizon Health and free to patients. It saves patients money on a variety of high-cost prescriptions, including insulin, inhalers, and blood inners.

In 2021, the program served 140 patients. Discounts were provided for 259 different types of medications and 2,442 prescriptions in total.

A medication may qualify for multiple discount programs, with each having its own eligibility requirements and application process. NPC provides value by managing those programs and processes.

"NPC has truly helped me financially and lifted the weight off my shoulders on how I was going to afford my medication and live. I am very thankful for all the help they have provided."

Chad, age 48

Monthly Savings \$3,105.88

"I am so pleased with the service I have received throughout this process. I am incredibly grateful for NPC."

Robert, age 62

Monthly Savings \$1,898.28

Financial assistance provided for HMFP patients unable to afford their medical care:

2021 \$1,855,615

PRESCRIPTION

DRUG SAVINGS

2020 \$1,631,558 2019 \$1,404,040



Foundation

Donors gave more than \$220,000 in gifts and in-kind support to the Foundation in 2021. The impact of these generous gifts included the following:

- >>> Two medical devices, donated by psychologist Dr. Marilyn Frey, that provide for more complete monitoring of the brain under anesthesia.
- >>> Two automated CPR devices, known as AutoPulse, provided to the Horizon Health ambulance service. The devices allow responders to perform hands-free chest compressions with the touch of a button.



(watch video)

- >>> Sixteen exam room chairs that easily convert to exam tables in the Paris Clinic. The powered chairs have a high-low adjustable feature that improves access for bariatric patients and those with disabilities.
- >>> Funding for two athletic trainers at area schools.
- Manual healthcare scholarships for Paris High School graduating seniors, nursing students, and Horizon Health staff. (Dr. Leland Phipps Memorial Scholarship, Doc Acklin Scholarships, Nursing Foundation Scholarships)
- >>> Funding for nearly 380 backpacks/school supplies for Horizon Health's seventh annual Back to School Bang health and wellness expo.

We have made every effort to ensure that the information presented is complete and accurate, Please accept our sincere apologies if there are any errors or omissions.

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Mrs. Ruth Ann Sheehy

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Anonymous

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In Memory of The Honorable Ralph

Pearman

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In Memory of John Chrismas

In Memory of Dr. Joseph R. Shackelford

John Chrismas Family

Sandra S. Neal

Amanda L. Neal Sandra S. Neal

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Mr. & Mrs. T. Bradlev Tucker Ernie, Beth, David, Michael & Andrew

Mr. & Mrs. Lonnie & Annette Nelson Mr. & Mrs. Francis & Cheryln Elsberry

In Memory of Viola Hendrix

In Memory of Wayne Berry, Sr.



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Diepholz Auto of Paris made a \$1,000 gift to support local healthcare initiatives.

First Farmers Bank & Trust, First Mid-Illinois Bank & Trust, First Neighbor Bank, and Prospect Bank each donated \$3,500 to Horizon Health's Meals on Wheels program. These gifts, along with support from other organizations and individuals, totaled more than \$20,000 during the 2021 community appeal.

The excitement will continue in 2022!



The year ahead promises continued development, while always working toward our vision of meeting the ever-changing needs of our communities.

- Dr. Qun Wu, psychiatrist «
 - New hospitalists «
- Full-time cardiologist «
- Second general surgeon «
- Home health program «
- Development of 2022 Community Health « **Needs Assessment**
 - Completion of Paris Clinic expansion «
 - Opening of dialysis center «
- Dr. Harish Kempegowda, spine surgeon, to see « patients at the Terre Haute Specialty Clinic

